How to Clear Cache in Google Chrome

1. Navigate to the three vertical dots located in the upper right corner:
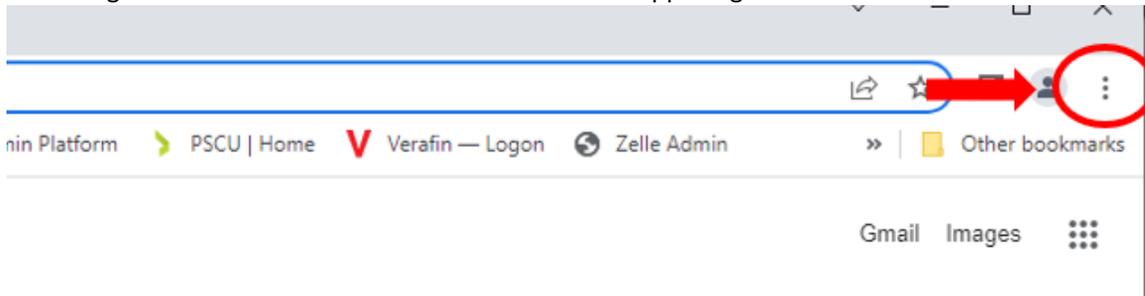
2. Navigate to Settings:
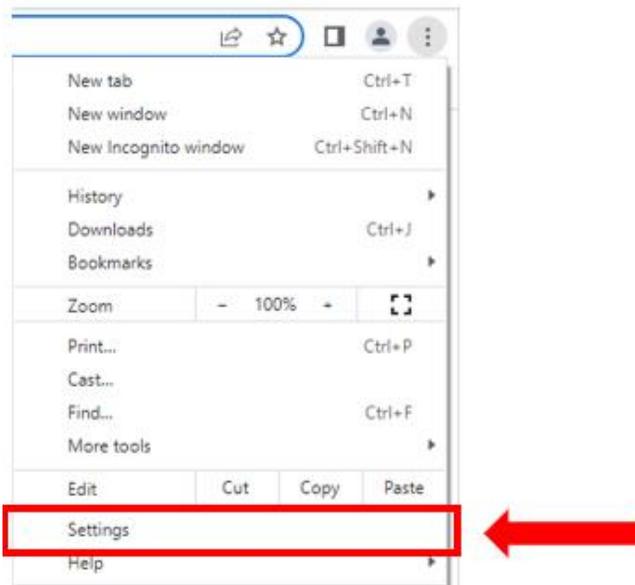
3. In the menu at the left, navigate to Privacy and Security:
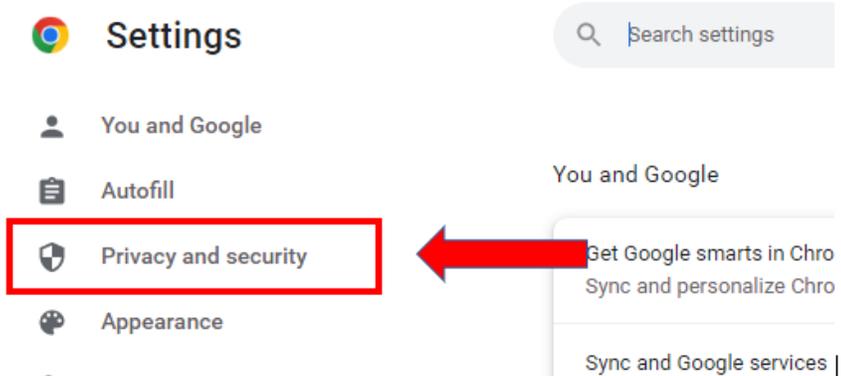
4. Click on Clear browsing data:
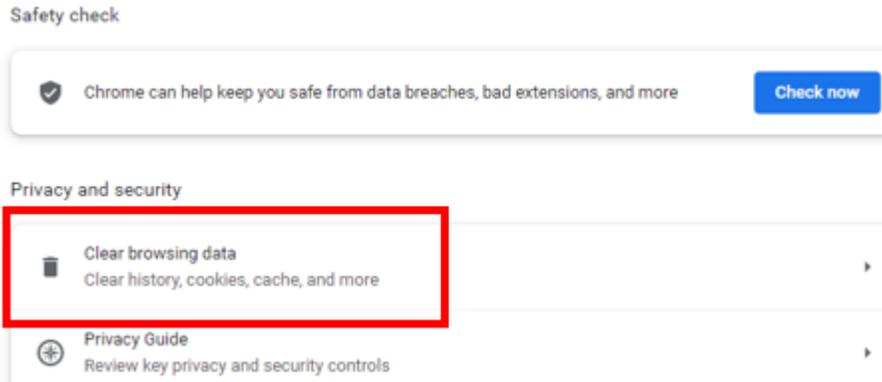
On this screen, ensure it is on the **Advanced tab**

Ensure the Time Range is set to **'All Time'** in the drop-down menu

Ensure the following items are checked off
- **Browsing history**
- **Download history**
- **Cookies and other site data**
- **Cached images and files**

5. Click Clear Data:
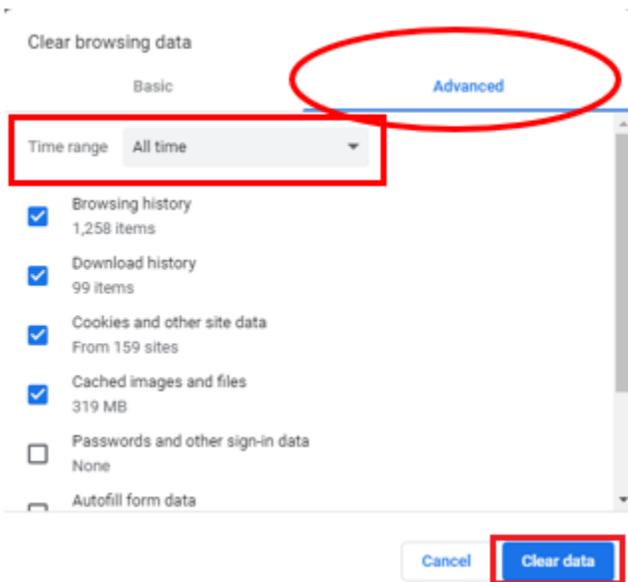
NOTE: You will know the process is complete after the screen stops spinning and you are brought back to the settings page.

!!!! Very Important !!!!

To complete this process, you must close all windows that are open on the computer.
After all steps are completed, please login by typing in www.mycccu.com in the address bar. It is very important you do not use a bookmark or favorite link, as that can be corrupted.